

Attorney Docket No.: NUASI-00106

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:	Group Art:
Kevin McPartlan et al.	Examiner:
Serial No.: 10/633,018	CERTIFICATION FOR
Filed: July 31, 2003	INFORMATION DISCLOSURE STATEMENT UNDER 37 CFR § 1.97(e)
For: ESCALATED HANDLING OF NON-REALTIME COMMUNICATIONS	162 North Wolfe Road Sunnyvale, CA 94086

(408) 530-9700

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

This certification is being made for the Information Disclosure Statement accompanying this certification.

Certification

I hereby certify that the attached two (2) references contained in this information disclosure statement were cited within an International Search Report (ISR) mailed on August 1, 2003. Accordingly, the references contained in the information disclosure statement were cited in a communication from a foreign patent office in a counterpart application not more than three months prior to the filing of the statement. 37 C.F.R. 1.97(e)(1).

PATENT Attorney Docket No.: NUASI-00106

This Information Disclosure Statement under 37 C.F.R. §§ 1.56 and 1.97 is not to be construed as a representation that a search has been made, that additional information material to the examination of this application does not exist, or that anyone or more of these citations constitutes prior art.

Respectfully submitted,

HAVERSTOCK & OWENS LLP

Dated:__ 9-26-03

Reg. No.: 32,571

Attorneys for Applicants

CERTIFICATE OF MAILING (37 CFR § 1.8(a)) I hereby certify that this paper (along with any reterred to as being attached or enclosed) is being deposited with the U.S. Postal Service on the date shown below with sufficient postage as first class with any any property of the first class. mail in an enveloes addressed to the: Commissioner for Patents, P.O. Box 1450 Alexandria, VA 22313-1450

HAVERSTOCK & OWENS LLP.

- 2 -

Date: 98608 By: Turn D. Russen





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INFORMATION DISCLOSURE STATEMENT

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Sir:

The citations listed below, copies attached, may be material to the examination of the above-identified application, and are therefore submitted in compliance with the duty of disclosure defined in 37 C.F.R. §§ 1.56 and 1.97. The Examiner is requested to make these citations of official record in this application.

- European Publication No. EP 1 016 998 A2; and
- PCT Publication No. WO 99/65214.





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Identification of Person Making Certification

The person making this certification is the attorney who signs below on the basis of the information in the attorney's file.

Respectfully submitted, HAVERSTOCK & OWENS LLP

Dated:__ 9-26-03

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Attorneys for Applicants

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HAVERSTOCK & OWENS LLP. Date: 9-96-08 By: Jun D. Russon

Sheet 1 of 1 U.S. Department Patent and Train Patent FORM PTO-1449 (Modified) of Commerce nark Office Serial No.: 10/633,018 Attorney Docket No.: NUASI-00106 INFORMA' Applicant: Kevin McPartlan et al. Group Art Unit: (37 CFR § 1.98(b)) Filing Date: July 31, 2003 U.S. PATENT DOCUMENTS Examiner Initials Serial / Patent Number Issue Date Class Applicant / Patentee Subclass Filing Date AΑ AB AC AD ΑE ΑF AG ΑH ΑI ΑJ FOREIGN PATENTS OR PUBLISHED FOREIGN PATENT APPLICATIONS Translation Document Number **Publication Date** Country / Patent Office Class Subclass Yes No EP 1 016 998 A2 05/07/00 ΑK EP G06F 17/60 Х ΑL WO 99/65214 12/16/99 **PCT** H04M 3/46 Х AM AN ΑO OTHER DOCUMENTS (Including Author, Title, Date, Relevant Pages, Place of Publication) ΑP AQ AR AS ΑT ΑU ΑV ΑW ΑX ΑY ΑZ BA BCBD

Examiner:

Date Considered:

EXAMINER:

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Initial citation considered. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.